

**Michigan Association of Student Financial Services Administrators**

**Conference Agenda**

**MAY 19-21, 2024**

**Sunday, May 19**

<b>12:00-5:00</b>	<b>Registration and Vendor Set-Up</b>
<b>3:00-4:00</b>	<b>NACUBO Washington Update- New Cash Management Rules</b> Speaker: Bryan Dickerson, NACUBO
<b>4:00-5:00</b>	<b>Working With Other Departments</b> Speaker: Bryan Howard, University of Michigan
<b>5:00-8:00</b>	<b>Meet &amp; Greet All Members</b> Cash Bar, Appetizers, Games

**Monday, May 20**

<b>7:00-8:45</b>	<b>Breakfast/Vendor Set-up</b>				
<b>8:45-9:00</b>	<b>President's Welcome - Daphane Young, President</b>				
	<b>General Session</b>				
<b>9:00-10:00</b>	<b>Dustin Dale - Theme: Servant Leadership; Meeting students where they are through our best selves</b>				
<b>10:00-10:30</b>	<b>VENDOR BREAK</b>				
<b>10:30-11:30</b>	<table border="0" style="width:100%"> <tr> <td style="width:50%"><b>Concurrent Session I - Retention from a Bursar's Perspective</b> Speaker: Patrick Bierne, Wayne State University</td> <td style="width:50%"><b>Concurrent Session II - VA/3rd Party</b> Speaker: Michael C. Wise, Lt. Colonel, USA (Ret.) EMU</td> </tr> <tr> <td><b>Concurrent Session I - Internal Audit</b> Speaker: Matt Behnke, Rehmann</td> <td><b>Concurrent Session II - Financial Fraud</b> Speaker: Special Agent Morgan Pilat, Inspector General</td> </tr> </table>	<b>Concurrent Session I - Retention from a Bursar's Perspective</b> Speaker: Patrick Bierne, Wayne State University	<b>Concurrent Session II - VA/3rd Party</b> Speaker: Michael C. Wise, Lt. Colonel, USA (Ret.) EMU	<b>Concurrent Session I - Internal Audit</b> Speaker: Matt Behnke, Rehmann	<b>Concurrent Session II - Financial Fraud</b> Speaker: Special Agent Morgan Pilat, Inspector General
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<b>12:30-1:30</b>	<b>LUNCH</b>				
<b>2:30-3:30</b>	<b>General Session - Best Collection Practices Panel - Collection Techniques, Collection Calls, &amp; Skiptracing</b> Patrick Brettschneider, University of Michigan/Scott Medley, Reliant Capital Solutions				
<b>3:30-4:00</b>	<b>VENDOR BREAK</b>				
<b>4:00-5:00</b>	<b>General Session - Birds of a Feather ERP</b> Moderators: Banner-Beth Hardcastle, EMU & Pam Johnson, Northern MI University/ Colleague- Nancy Solecki, Oakland Community College				
<b>5:30-8:00</b>	<b>Dinner/Social Hour/Entertainment Michigan Dueling Pianos</b>				

**Tuesday, May 21**

<b>7:00 – 8:00</b>	<b>Breakfast</b>		
<b>8:00-9:00</b>	<b>Business Meeting/New Membership Voting/Giveaways For Vendors &amp; Attendees</b>		
<b>9:00-10:00</b>	<b>General Session Panel Discussion - Transcript Regulations; Now What?</b> Moderators- Pat Bernie, WSU & Karen Reddick, NCM		
<b>10:00-10:30</b>	<b>Snack/Check Out/Break</b>		
<b>10:30-11:30</b>	<b>Musical TopicsCashless Campus//Perkins/Collections/Financial Responsibility Statements/Payment Plans/International Payments</b> Moderators:Cashless Campus-Beth Hardcastle, EMU/Perkins-Daphane Young, EMU/Collection Techniques -DaveBonnie Mersten Wilbur, W & F/Financial Responsibility Statements- Lori Hartung, ECSI/Payment Plans-Sandy Giermstad, Nelnet/International Payments-Bonnie Mersten, Flywire		
<b>11:30-12:30</b>	<table border="0" style="width:100%"> <tr> <td style="width:50%"><b>Concurrent Session I - Writing RFPs/RFIs &amp; Auditing Your Third Party Partners</b> Speakers: Travis Temeyer, EMU Purchasing &amp; Karen Reddick, NCM</td> <td style="width:50%"><b>Concurrent Session II - CFPB Update</b> Speaker : Lori Hartung, ECSI</td> </tr> </table>	<b>Concurrent Session I - Writing RFPs/RFIs &amp; Auditing Your Third Party Partners</b> Speakers: Travis Temeyer, EMU Purchasing & Karen Reddick, NCM	<b>Concurrent Session II - CFPB Update</b> Speaker : Lori Hartung, ECSI
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<b>12:30-1:00</b>	<b>Wrap Up- Final Prizes and Giveaways</b>		