

# Michigan Association of Student Financial Services Administrators

## Conference Agenda

MAY 19-21, 2024

### Sunday, May 19

12:00-5:00	<b>Registration and Vendor Set-Up</b>
3:00-4:00	<b>NACUBO Washington Update- New Cash Management Rules</b> Speaker: Bryan Dickerson, NACUBO
4:00-5:00	<b>Working With Other Departments</b> Speaker: Bryan Howard, University of Michigan
5:00-8:00	<b>Meet &amp; Greet All Members</b> Cash Bar, Appetizers, Games

### Monday, May 20

7:00-8:45	<b>Breakfast/Vendor Set-up</b>
8:45-9:00	<b>President's Welcome - Daphane Young, President</b>
	<b>General Session</b>
9:00-10:00	<b>Dustin Dale - Theme: Servant Leadership; Meeting students where they are through our best selves</b>
10:00-10:30	<b>VENDOR BREAK</b>
10:30-11:30	<b>Concurrent Session I - Retention from a Bursar's Perspective</b> Speaker: Patrick Bierne, Wayne State University
	<b>Concurrent Session II - VA/3rd Party</b> Speaker: Michael C. Wise, Lt. Colonel, USA (Ret.) EMU
11:30-12:30	<b>Concurrent Session I - Internal Audit</b> Speaker: Matt Behnke, Rehmann
	<b>Concurrent Session II - Financial Fraud</b> Speaker: Special Agent Morgan Pilat, Inspector General
12:30-1:30	<b>LUNCH</b>
2:30-3:30	<b>General Session - Best Collection Practices Panel - Collection Techniques, Collection Calls, &amp; Skiptracing</b> Patrick Brettschneider, University of Michigan/Scott Medley, Reliant Capital Solutions
3:30-4:00	<b>VENDOR BREAK</b>
4:00-5:00	<b>General Session - Birds of a Feather ERP</b> Moderators: Banner-Beth Hardcastle, EMU & Pam Johnson, Northern MI University/ Colleague- Nancy Solecki, Oakland Community College
5:30-8:00	<b>Dinner/Social Hour/Entertainment Michigan Dueling Pianos</b>

### Tuesday, May 21

7:00 – 8:00	<b>Breakfast</b>
8:00-9:00	<b>Business Meeting/New Membership Voting/Giveaways For Vendors &amp; Attendees</b>
9:00-10:00	<b>General Session - State/Transcript Law Update &amp; Ask the Experts- Panel TBD</b>
10:00-10:30	<b>Snack/Check Out/Break</b>
10:30-11:30	<b>Musical Topics (Identity Theft &amp; Credit Card Fraud/Cashless Campus//Perkins/Collections/Financial Responsibility Statements</b> Moderators: Credit Card Fraud, Touchent/ Cashless Campus-Beth Hardcastle, EMU/Perkins-Daphane Young, EMU/Collection Techniques -Dave Wilbur, W & F /Financial Responsibility Statements- Lori Hartung, ECSI
11:30-12:30	<b>Concurrent Session I - Writing RFPs/RFIs &amp; Auditing Your Third Party Partners</b> Speakers: Travis Temeyer, EMU Purchasing & Karen Reddick, NCM
	<b>Concurrent Session II - CFPB Update</b> Speaker : Lori Hartung, ECSI
12:30-1:00	<b>Wrap Up- Final Prizes and Giveaways</b>