

Michigan Association of Student Financial Services Administrators
Tentative Conference Agenda as of 2.22.24-Some Items may be subject to change
MAY 19-21, 2024

<i>Sunday, May 19</i>		
12:00-5:00	Registration and Vendor Set-Up	
3:00-4:00	Consumer Financial Protection Bureau (CFPB) & Compliance Update Speaker: Lori Hartung, ECSI /COHEAO	
4:00-5:00	Working With Other Departments Speaker: Bryan Howard, University of Michigan	
5:00-8:00	Meet & Greet All Members Cash Bar, Appetizers, Games	
<i>Monday, May 20</i>		
7:00-8:45	Breakfast/Vendor Set-up	
8:45-9:00	President's Welcome - Daphane Young, President	
	General Session	
9:00-10:00	Dustin Dale - Theme: Servant Leadership; Meeting students where they are through our best selves	
10:00-10:30	VENDOR BREAK	
10:30-11:30	Concurrent Session I - Retention from a Bursar's Perspective Speaker: Patrick Bierne, Wayne State University	Concurrent Session II - VA/3rd Party Speaker: Eastern Michigan University
11:30-12:30	Concurrent Session I - Internal Audit Speaker: Matt Behnke, Rehmann	Concurrent Session II - Financial Fraud Speaker: TBD, Inspector General
12:30-1:30	LUNCH	
2:30-3:30	General Session = Best Collection Practices Panel - Collection Techniques, Collection Calls, & Skiptracing Patrick Brettschneider, University of Michigan/Scott Medley, Reliant Capital Solutions	
3:30-4:00	VENDOR BREAK	
4:00-5:00	General Session - Birds of a Feather ERP	
5:30-8:00	Moderators: Banner-Beth Hardcastle, EMU & Pam Johnson, Northern MI University / Colleague- Nancy Solecki, Oakland Community College	
	Dinner/Social Hour/Entertainment Michigan Dueling Pianos	
<i>Tuesday, May 21</i>		
7:00 – 8:00	Breakfast	
8:00-9:00	Business Meeting/New Membership Voting/Giveaways For Vendors & Attendees	
9:00-10:00	General Session - State/Transcript Law Update & Ask an Attorney	
10:00-10:30	Snack/Check Out/Break	
10:30-11:30	Musical Topics (Identity Theft & Credit Card Fraud/Cashless Campus/Bankruptcy/Perkins/Collections) Moderators: Touchnet-CC Fraud/ Bankruptcy-Attorney (Inviting S. Jackmann) /Cashless-Beth Hardcastle, EMU/Perkins-Daphane Young, EMU/Collection Techniques -Dave Williams, W & F/ Cash Management-Brian Dickerson	
11:30-12:30	Concurrent Session I - Writing RFPs/RFIs & Auditing Your Third Party Partners Speakers: Travis Temeyer, EMU Purchasing, Maria Livolsi, SUNY & Karen Reddick, NCM	Concurrent Session II - Washington Update Speaker: Brian Dickerson, NACUBO & Lori Hartung, COHEAO
12:30-1:00	Wrap Up- Final Prizes and Giveaways	